



OFFICE HOURS: 9AM - 3PM MONDAY - FRIDAY
217 SOUTH MAIN STREET
P.O. BOX 528
WINONA, TEXAS 75792

Phone: (903) 877-3096

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Fax: (903) 877-3517

STATEMENT OF ORGANIZATION - STAR MOUNTAIN WATER SUPPLY CORPORATION IS A MEMBER-OWNED, NON-PROFIT CORPORATION, INCORPORATED PURSUANT TO THE TEXAS WATER CODE, CHAPTER 67, NON-PROFIT WATER SUPPLY OR SEWER SERVICE CORPORATIONS AND AS SUPPLEMENTED BY THE TEXAS NON-PROFIT CORPORATION ACT, TEX.REV.CIV.STAT.ANN. ARTICLE 1396-1.01, ET SEQ.(WEST 1980, VERNON SUPP 1996 AS AMENDED) FOR THE PURPOSE OF FURNISHING POTABLE WATER AND SEWER UTILITY SERVICE. CORPORATION OPERATING POLICIES, RATES, AND REGULATIONS ARE ADOPTED BY THE BOARD OF DIRECTORS ELECTED BY THE MEMBERS OF THE CORPORATION.

BILLING - ALL BILLS SHALL BE CONSIDERED RENDERED WHEN SENT TO THE MEMBER/USER, AND FAILURE OF MEMBER/USER TO RECEIVE ANY SUCH BILL SHALL IN NO WAY RELIEVE SAID MEMBER/USER OF THE DUTY TO PAY FOR THE SERVICE RENDERED. PAYMENTS ARE DUE AND PAYABLE AT THE CORPORATION'S OFFICE UPON RECEIPT. MEMBER IS TO NOTIFY THE CORPORATION OFFICE CONCERNING ANY CHANGE OF OWNERSHIP, SALE OF PROPERTY, OR CHANGE OF ADDRESS.

BUSINESS HOURS - BUSINESS HOURS ARE 9:00 AM TO 3:00 PM, MONDAY THROUGH FRIDAY, EXCLUDING HOLIDAYS, UNLESS POSTED.

OPERATION HOURS ARE 7:30 AM TO 3:30 PM, MONDAY THROUGH FRIDAY, EXCLUDING HOLIDAYS.

PAYMENTS - IN PERSON AT THE OFFICE AT 217 S. MAIN ST, WINONA, TX, DURING OFFICE HOURS, DROP-OFF IN THE AFTER-HOURS FRONT DOOR MAIL SLOT OR MAIL TO STAR MOUNTAIN WATER, P.O. BOX 528, WINONA, TX, 75792

RATES - THE SERVICE AVAILABILITY CHARGE FOR METERED WATER IS \$23.00. IN ADDITION, A GALLONAGE CHARGE IS ADDED AT THE FOLLOWING RATES: \$2.50/1000 GALLONS FOR 0-1000 GALLONS; \$3.50/1000 GALLONS FOR 1001-4000 GALLONS; \$4.50/1000 GALLONS FOR 4001-8000 GALLONS; \$5.50/1000 GALLONS FOR 8001-12000 GALLONS; \$6.50/1000 GALLONS FOR 12000+ GALLONS. (See tariff for non-standard rates and details. Unless specifically defined in the tariff, all fees, rates, and charges as stated shall be non-refundable.)

REGULATORY ASSESSMENT: REQUIRED BY LAW AND T&E REGULATIONS, THIS FEE IS 0.5 OF THE AMOUNT BILLED FOR WATER SERVICE.

FEES

MEMBERSHIP	\$ 100.00 (REFUNDABLE)
INSTALLATION:	\$ 640.00
EQUITY BUY IN FEE:	\$ 504.67
EASEMENT:	\$ 26.00
TRANSFER:	\$ 25.00
LATE PAYMENT:	\$ 5.00
RETURNED CHECK:	\$ 25.00
RECONNECT:	\$ 25.00
SERVICE TRIP:	\$ 25.00 during operating hours, \$ 50.00 after hours
EQUIPMENT DAMAGE:	VARIES
METER TEST:	VARIES

OTHER POSSIBLE COSTS

CUSTOMER PAYS COST OF ROAD BORE OR SYSTEM EXTENSION, IF IT IS NEEDED.

CUSTOMER PAYS COST OF CSI FOR NEW CONSTRUCTION, MATERIAL CHANGE, NAME CHANGE, OR SUSPECTED HAZARD.