

Star Mountain Water Supply Corp.

Notice of Rate Increase

As you are all aware, the cost of everything has gone up significantly. This includes our cost for fuel for our generators and equipment, chemicals for water treatment, and materials such as pipe and fittings. All these things are used to keep supplying quality water to you. As a nonprofit water system, our only way to address these increased costs is unfortunately to pass it on to our member. We are trying to keep our rates as low as possible, but the current economy has forced us to implement a rate increase. During the Star Mountain Water Supply Corporation's monthly board meeting held on April 9, 2024, our board approved to increase the Base Rate for standard meters by \$5.00 per month, and to increase the Standard Meter Buy-In to \$2,600.00 (which includes the Membership Fee and Road Bore if applicable). There will also be an increase to the current per gallon usage rates.

The new base and gallon usage rates will be **effective September 1, 2024** (bill due date 09/15/2024). Base fees for non-standard meters are multiplied by the base fee for a standard meter in accordance with TCEQ guidelines.

Meter Size	Current Base Fee	New Base Fee
Standard 5/8" Meter	\$31.25	\$36.25
1" Meter	\$78.25	\$90.62
1 ½" Meter	\$156.25	\$181.25
2" Meter	\$250.00	\$290.00
3" Meter	\$281.25	\$326.25
4" Meter	\$781.25	\$906.25
6" Meter	\$1562.50	\$1812.50

Tier(gal.):	\$/1,000 gal.:	Current Tier:	New Tier (gal.):	\$/1,000 gal.:	New Tier
0 - 1000	\$3.50	0 - 1000	0 - 1000	\$3.50	\$3.50
1001 - 4000	\$4.50	1001 - 2000	1001 - 2000	\$5.00	\$5.00
4001 - 8000	\$5.50	2001 - 6000	2001 - 6000	\$6.00	\$6.00
8001 - 12,000	\$6.50	6001 - 10000	6001 - 10000	\$7.00	\$7.00
12,000 - Up	\$7.50	10001 - 20000	10001 - 20000	\$8.00	\$8.00
		20001 - 40000	20001 - 40000	\$9.00	\$9.00
		40001 - Up	40001 - Up	\$10.00	\$10.00

All bills are mailed by the first business day of each month and are due in full by the 15th of the month. A late fee of **\$5.00** will be charged to all unpaid accounts after the 15th and a **\$12.50** collection fee will be charged after the 20th. Any account that has not paid the full balance shown on the disconnect notice will be subject to disconnect at any time after the date on the letter. If locked for non-payment, a **\$25.00** lock fee will be charged and the full balance on the account must be paid for service to be restored.

All customers now can sign up for your own Customer Portal to review billing and payment history, amount due, and you have the option to set up auto pay. Just hop on our website www.smwsc.com to get started.

We encourage all of Star Mountain Water Supply Members to sign up for alerts on our web site which is www.smwsc.com. These alerts will notify you if water must be shut off to repair the lines or other information you might need to know. So please hop on our website and take advantage of this great feature.

Our Consumer Confidence Report is available now! To access it, enter this web address into your internet browser: <https://smwsc.com/ccr6> Or call our office @ 903-877-3096 and we can mail you a copy!

I have just completed my sixth year working for Star Mountain Water. I enjoy serving you as a customer. I look forward to continuing to work with you in the future. If you have any questions, or if I can help you in anyway, please do not hesitate to call our office. Office hours are from 9:00am – 3:00pm Monday – Friday.

Thank You,
Brandi Martin
Office Manager

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